

END TERM EXAMINATION

THIRD SEMESTER [BCA] JANUARY 2024

Paper Code: BCA 221

Subject: Principles of Management
& Organizational Behaviour

Time: 3 Hours

Maximum Marks: 60

Note: Attempt five questions in all including Q.No 1 which is compulsory. Select one question from unit.

Q1 Write short notes of the following (Any Five): (5x4=20)

- a) Levels of management
- b) Difference between Efficiency and Effectiveness
- c) Relationship between attitude and Behaviour
- d) Distinguish theory X and theory Y
- e) Disciplines of OB
- f) Factors affecting Perception

UNIT- I

- Q2 a) Why different types of skills are important for management success? (5)
b) Compare and contrast Classical and Neoclassical approaches to understand management. (5)
- Q3 a) Briefly explain Taylor's Principles of Scientific Management. (5)
b) What is Henri Fayol's greatest contribution to management theory? (5)

UNIT -II

- Q4 a) "Staffing is a continuous function of Management". Comment. (5)
b) What is Decentralisation? Distinguish between Delegation and decentralisation. (5)
- Q5 "Managerial planning seeks to achieve a consistent, coordinated structure of operations focussed on desired ends." comment. (10)

UNIT-III

- Q6 Discuss the interrelationship between Maslow's, Herzberg's and McGregor's theories of motivation. (10)
- Q7 a) Explain the elements of control process. How control systems can be made more effective? (5)
b) What are various styles of Leadership. Which is the best according to you and why? (5)

UNIT-IV

- Q8 a) Discuss the personality trait that shapes the behaviour of management. (5)
b) Elaborate various models of organizational behaviour. (5)
- Q9 a) Explain the factors that influence Perception. What are the major errors that may distort perception? (5)
b) What are attitudes? Explain the factors influencing attitude. (5)
